

# CIVIC FORCE Operations Report

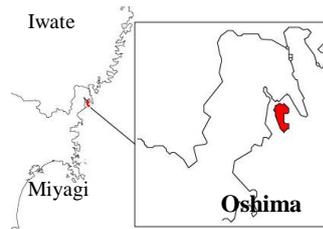
## 5 Months Since the Great East Japan Earthquake

### The 5 Month Mark - Moving Towards Closing of Primary Refuge Shelters

Five months have passed since the Great East Japan Earthquake on March 11. The deaths of 15,689 people have been confirmed, and the whereabouts of 4,744 people are still reported to be unknown (as of 8/10, National Police Agency report). All self-governing bodies are carrying out search operations even now and identifying bodies of those who have passed away.

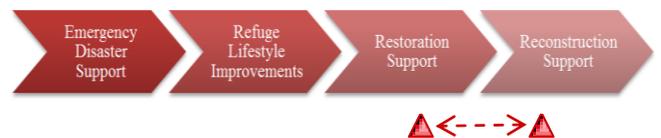
More than 15,000 people are living in groups at refuge shelters in schools and community centers, and in addition, more than 20,000 people are living at secondary refuge shelters in inns and hotels (as of 7/28, government report). On the other hand, the construction and preparation of temporary housing is progressing in all areas, and it is predicted that many self-governing bodies will reach the planned number of housing units and be able to hand them over sometime this month. In Minamisanriku, the transfer to temporary housing will soon be completed, and by the end of the month all refuge shelters will be closed. From here on, creating new regions and focusing on emergency temporary housing will become the main themes.

The removal of rubble is 41% complete in Miyagi Prefecture and 55% complete in Kesennuma (Ministry of the Environment announcement). In Kesennuma, removal of rubble from private property began on May 16, and the deconstruction of damaged buildings began July 15 and has continued sequentially district by district. Securing places to hold the rubble and dealing with its disposal remain as



large problems, but in the sphere of daily existence, the removal of rubble is progressing in all regions.

At the Civic Force, in light of the fact that responding to emergency needs is becoming more and more the work of local administrations, we have shifted to the phase of restoration and reconstruction since the end of June, and we are coordinating and implementing the next support measures.



### Transporting 400 tons of Muscle, 100,000 People, and 20,000 Vehicles

On April 27, the 397 ton jumbo car ferry "Ocean's Dream" was lent free of charge from Etajima, Hiroshima Prefecture and went into commission to connect Oshima, the largest populated outlying island in the Tohoku region (northeast Japan) with more than 3000 people, with the mainland. The so-called "ocean road" was severed by the earthquake, and the Civic Force took on the burden of arranging the only just arrived ferry as well as the inspection, navigation, fuel, and other expenses as a result of the delay appearing in rebuilding lives and restoring infrastructure along with the severance of the ocean road.

Ferry service was achieved from April 27 to July 31 (Kesenuma and Uranohama, Oshima departures). Now as well the one of a kind car ferry makes eight round trips every day and is supporting the circulation of people and goods from Kesenuma and Oshima (including vehicles).

■ **Passenger Results: 101,203 persons in total**

- April 27-30: 3,568 people
- May: 30,661 people
- June: 31,331 people
- July: 35,463 people

■ **Vehicle Results: 20,585 vehicles in total**

- April: 842 vehicles – 42 large vehicles, 300 small trucks, 475 passenger vehicles, 25 motorcycles
- May: 7,415 vehicles – 386 large vehicles, 1,959 small trucks, 4,888 passenger vehicles, 173 motorcycles
- June: 5,797 vehicles – 424 large vehicles, 2,348 small trucks, 2,798 passenger vehicles, 9 buses, 173 motorcycles
- July: 6,531 vehicles – 342 large vehicles, 2,306 small trucks, 3,578 passenger vehicles, 33 buses, 272 motorcycles

**Providing Multipurpose Operational Bases for Restoration and Reconstruction**

The Civic Force is bringing in 20 trailer houses purchased with donated money and 20 container houses received as a donation from the Sojitz Corporation to Minamisanriku and Oshima, Kesenuma. We are lending them free of charge to the town of Minamisanriku and the Oshima volunteer group "Oshima Reconstruction Team (Obaka group)" and are also entrusting them with the management and coordination.



□ **Trailer Houses**

The trailer houses are 10

meters in total length and function as mobile, earthquake resistant living spaces in which a family of 3-4 can live comfortably in addition to their function as towing vehicles. They are complete with a kitchen, refrigerator, bed, and other amenities, and they can be moved and parked freely. As such, we can assume that they will be used for a wide variety of purposes.

In Minamisanriku, six trailer houses are seeing use as private spaces for support individuals whose fatigue has accumulated in what seems to have reached round-the-clock support operations every day since immediately after the earthquake. Specifically, they are being used as break and nap areas for Disaster Response Headquarters and fire brigades in addition to Shizugawa Hospital medical personnel. In Oshima, four trailer houses are being used for lodging for fire brigades and volunteers, and the remaining 10 vehicles are planned to be used so that individuals can live on the premises of their own properties while they go about reconstruction of their houses. From the start of the Bon Festival, they will be listed publicly for short term periods of use from 3-6 months to interested applicants.



□ **Container Houses**

Produced as living spaces, the container houses are 12 meters in length, 2.5 meters in width, and 2.5 meters

in height and are complete with a kitchen, table, and other amenities. There is enough space for a family of eight to live comfortably in one container house. All of the container houses were offered to Oshima, and the plan is to use them for the following purposes.

- 3 units: 1 unit for a community center for each of the three Oshima temporary housing districts
- 2 units: Oshima Junior High School locker rooms

2 units: Morning market facilities  
 3 units: Temporary replacements for the neighborhood council centers which were washed away  
 3 units: Headquarters for Disaster Prevention and fire brigade storage units  
 2 units: Neighborhood council building, disaster prevention storage unit  
 3 units: Reconstruction businesses in Uranohama  
 2 units: Still pending assignment to interested parties

## **Developing Operations in the Restoration and Reconstruction Phase**

The Civic Force is continuing operations aiming for the creation of a new sphere of economics (economy) and continuous and detailed support for the needs of the victims (society). We endeavor to have an immediate effect upon the restoration and reconstruction of the affected areas by approaching from the two pillars of economy and society.

### **1 A Detailed Look at the Continuing Needs of the Affected Areas**

#### **\*\* Civic Force Partner Organization Operations**

Cooperating with partner organizations which can respond effectively to the needs of the affected areas, we are sponsoring a wide array of social services in Iwate, Miyagi, Fukushima, and Yamagata Prefectures. From each organization we have received donations in the amount of 3,000,000 to 10,000,000 yen. In the case of donations, the Civic Force is conducting monitoring and investigations of organizations and operation details in the affected areas with external specialists in addition to publishing the daily reports.

#### **■ Disaster Nursing Support Organization (DNSO) × Civic Force**

DNSO has been operating in Kesenuma

(Omoze), Miyagi Prefecture, Rikuzentakata, Iwate Prefecture (Social Welfare Shelter: Coal House), and Yamata, Iwate Prefecture (Facility for the Mentally Handicapped: Hamanasu Academy) since May with the aim of rebuilding lives after the move to temporary housing as well as the maintenance of the health of the minds and bodies of victims forced into refuge shelters or taking shelter at home.

Specifically, they supported a group of 3-5 24-hour attendants for people with cognitive impairments or limited bodily functions living under the roof of the Coal House in order to provide medical care, nursing, and psychological care until the center was closed at the end of June.

In Omoze, while focusing on conducting health consultations for elderly persons, they are also supporting the move to temporary housing. At the Hamanasu Academy, 5-8 public nurses and other people began a permanent assignment from June and are creating new medical charts to replace those washed away by the tsunami in addition to preventing infections and providing emergency response as well as conducting psychological care for the academy staff.

#### **■ Aichi Net NPO × Civic Force**

Aiming for the prevention of post-traumatic stress disorder (PTSD), Aichi Net is providing psychological care focusing on Ofunato, Iwate Prefecture.

In July, they provided counseling for 17 people at the "Mind's Home" psychological care base in addition to providing psychological care for 85 people at 6 refuge shelters, two temporary housing establishments, two old folks' homes, one regional support center, and two schools. Along with this, they have held short courses in psychological care for approximately 20 school staff and parents in the city of Kamai in order to facilitate recognition of the importance of psychological care.

Amidst what has become a long term state of affairs at refuge shelters, they have given birth to changes following the idea that "just talking makes a world of difference" and are receiving complaints of unease and loss that were not initially apparent.

#### ■Japan Association for Refugees (JAR) × Civic Force

JAR is continuing to provide support for foreigners who were caught up in the disaster as well as protection for women in addition to dispatching refugee volunteers.

In July, 112 volunteers including 36 refugees carried out operations in Rikuzentakata. Also, they created a place where women could gather freely and talk in addition to distributing kits to 550 women at 11 refuge shelters. Furthermore, they are holding Japanese classes for nine foreigners who were caught up in the earthquake so that they can be employed.

#### ■NGO Collaboration Center for Hanshin Quake Rehabilitation ×Civic Force

This group formed a logistical support base on the coast and is continuing efforts for political proposals to self-governing bodies in the affected areas for building strong new towns and regions. Also, they are visiting a different refuge shelter almost every day in order to start up their "stay strong elephants" campaign which focuses on the theme of using handicrafts as an outlet to keep victims occupied doing something.

#### ■Yamagata Lifestyle Club Cooperative ×Civic Force

Along with forming a support base for the affected areas in Yonezawa, Yamagata Prefecture, this group is continuing operations to effectively support people who were victims of the Fukushima Nuclear Power Plant incident. In July, in addition to publishing the "Bora Yone Newspaper" for sharing information five times a month, they were able to provide more

than 7,000 items to 300 people in a "10 yen bazaar" where victims could purchase all kinds of necessary goods for just 10 yen each. They were furthermore successful in securing a facility in the Yonezawa Ski Area Lodging Resort to receive 80 evacuees from Fukushima.

#### ■save the dog×Civic Force

This group is continuing operations to shelter and recuperate dogs that were separated from their owners by the earthquake or the Fukushima Nuclear Power Plant accident. In July, they conducted a trial stay in foster homes for two dogs whose owners cannot be found in addition to checking on the dogs which have already been placed into foster homes. They are currently sheltering 9 animals and are attempting to return them to good health while their owners are found. Also, there is a plan to respond to request for the care of two dogs from Iitate, Fukushima Prefecture which had been an area selected for participation in the program.

Furthermore, the cooperative operations with PEACEBOAT and On The Road came to an end at the end of June, as planned. We also conducted monitoring of the termination period at the beginning of August along with external specialists. The plan is to release an official report on the monitoring operations shortly.

Moreover, with specialization and a fresh perspective in aiming at reconstruction support, we have begun the secondary phase of operations, which seeks to enlist the participation of local people. With an upper limit of 10 million yen, we are continuing advance screenings and interim monitoring as well as termination period monitoring with external experts. At present we have decided upon three organizations. The details will be uploaded to our homepage shortly.

#### ■Mori wa Umi no Koibito NPO×Civic Force

In the Mone District of Kesenuma, 45 of the 52 household were washed away in the tsunami, and it is being decided that a group movement to higher ground is appropriate. Using the rebuilding of this town as a model of operations, this NPO is searching for a solution for a sustainable form of town building that will revolve around the respective environments and circumstances. In addition to investigations performed in cooperation with research institutions and hands on workshop experiences in nature and summer schools, they are taking a leading role in planning the group transfer to higher ground along with the local residents.

#### ■Regional Regrowth Project×Civic Force

On Kesenuma's outlying Oshima, there were many residents with two vehicles as a result of having one on both the mainland and on the island. The mobility of residents who lost both vehicles in the tsunami and have no means of purchasing a new mode of transportation is very limited. The Regional Regrowth Project is beginning operations to prepare vehicles for rebuilding the lives and ensuring the mobility of tsunami victims.

#### ■Mina no Kotoba NPO×Civic Force

Through the avenues of "listening," "singing," and "taking one's own part in the show" in live classical music performances, this group began the journey to return to a dynamic and healthy emotional life in the refuge shelters with a variety of positive effects inherent to music and by letting out real feelings and moving towards a hopeful future. The group is already holding concerts along with the local people in Minamisanriku and Kesenuma, Miyagi Prefecture as well as in Miyako and Yamata, Iwate Prefecture in addition to other locations. From here, we are making arrangements for the third phase of cooperative partner operations which will focus only on supporting local organizations in the affected areas.

## 2 A Detailed Look at the Continuing Needs of Disaster Victims

### \*\* Company Employee Volunteer Dispatch Program



The removal of rubble in private properties and on roads as well as other living spaces is slowly progressing. On the other

hand, governmental help has still not materialized in regards to reconstruction of the industry and in what were once popular sightseeing locations and regional centers of agricultural and marine products. Towards reconstruction of the industry, the Civic Force is beginning to implement a continuous company employee volunteer dispatch program cooperating with Fuji Xerox and United Nations Global Compact. As the number of volunteers has been in rapid decline since the end of the summer break, this program can continually dispatch company employee volunteers by cooperating with a number of corporations in order to meet the still high needs of the affected areas.

In addition to 221 Fuji Xerox company employees who volunteered in Oshima from July 4 to 8, 121 JSR Corporation company employees also conducted volunteer activities from July 9 to 16. Presently, we are in the midst of arranging trial dispatch programs for the end of August as well as after September with a number of enterprises. From here on, we will accept the participation of other corporations, we will continue operations while cooperating with interested enterprises, and the plan is to expand the scale of operations. In addition, as a result of a bid to secure a base of operations for volunteers in Minamisanriku and Oshima, we have purchased 1,200 emergency tents and are planning to deploy them on a sequential basis, as needed.

### 3 Creating a New Model of Economics – “Common Profit Economics”

#### \*\* Starting plans aiming at collecting a 500 million yen fund

Civic Force has taken a leading role in starting on the new funding concept.

In regards to regional restoration and reconstruction, it is absolutely essential to take swift action in the sphere of economics. On the other hand, we believe that the formation of a model of economics rather than a traditional method of reconstruction of the industry is necessary as a result of the interruption of the supply chain due to the earthquake in addition to problems that existed in regional economies even before the earthquake. Financial experts and key persons in the economy of northeastern Japan are gathering and holding conferences in concern to what will be the first and second steps in supporting core businesses which will have a propagation effect on regional economics and form "common profit economics" as much as possible. They will decide on a plan as quickly as is reasonably possible, and the plan will then be put into effect. We will shortly upload the details in regards to this matter on our homepage.

#### Details on the use of and plans for donated funds

As of August 10, we have received a total 1.04 billion yen in donations from approximately 49,000 individual and corporate sponsors. 65% of the donations have come from individual sponsors and 35% have come from corporate bodies. Once again, please allow to express our most humble gratitude to all those that have contributed.

We will now report on how the funds have been used as of the end of July. The numbers in the parenthesis represent encumbered funds. The planned funds include the remaining balances

on advance payments that have been made. Presently, 441,030,000 yen has been used, and 539,100,000 yen is encumbered.

Operation	Sum
Arrangement and delivery of emergency goods	221,550,000 yen
Bathing facilities for lifestyle improvement	16,670,000 yen
Car ferry commission	19,000,000 yen
Cooperative partner operations	55,460,000 yen (110,000,000 yen)
Provision of multipurpose operational bases	66,410,000 yen
Preparations for creating new regional industries	16,660,000 yen (25,000,000 yen)
Volunteer tents	36,540,000 yen
Common operational sundry expenses	10,740,000 yen

We always confirm that the appropriate decision making and accounting processes are conducted in addition to receiving the approval of the board of directors for the use of donated funds.

The plan for from here on is as follows. 100 million yen will be allotted in order to continue operations with cooperative partners, 300 million yen will be used for operation funds for creating a new sphere of regional economics, and we are reserving an estimated 100 million yen for common operational sundry expenses as well as in order to remain able to respond quickly and flexibly to new needs as they emerge. However, in addition to the fact that the needs of the affected areas are in a state of constant fluctuation, we will be able to expand our activities as funds permit. We ask for your cooperation in continuing reconstruction operations.

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<http://www.facebook.com/civicforce>

