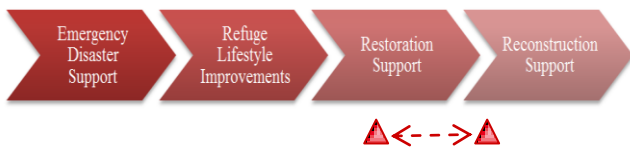


# CIVIC FORCE Operations Report 4 Months Since the Tohoku Earthquake



## Moving into the Restoration and Reconstruction Phase

In the affected areas, many scars from the disaster remain, and government, businesses, and NGOs in addition to the citizens themselves have joined forces to meet the necessity to continue efforts towards restoration and reconstruction.



At the Civic Force, recognizing the time to begin aid for restoration and reconstruction intervening in the support phase (as above), in this month all types of emergency relief came to a close, and in their place efforts for restoration and reconstruction are advancing. In particular, while governmental administrations and health-care providers are continuing relief operations, 20 each of the easily established temporary living spaces known as trailer houses and container houses have been sent to the affected areas intended as temporary public facilities for individuals whose circumstances would not permit them to move into emergency temporary housing. Furthermore, leveraging cooperation with major businesses, regular and systematic volunteer dispatch programs are being developed and commenced. At the same time, the concept of regional reconstruction funding by the power of the businesses is coming into being. Below we offer an official report.

## The End of All Emergency Support Phase Operations – Continued

The end of all types of emergency relief which were implemented immediately after the earthquake has

presently been realized.

The large-scale distribution and delivery of emergency relief goods came to a close at the end of May, and from here on only goods with a very high degree of need will be delivered. Even now there remain a large number of at-home refugees as well as



those taking relief in mass, and in addition to the regional administrations responding to those needs from now on, the deliveries have been brought to a close out of respect for the businesses resuming operations. With the cooperation of 140 companies and everyone else, a cumulative total of 380 tons of 546 types of commodities including 880,000 meal rations and 180,000 clothing items have been furnished.

Next, at the hand-built baths built and managed at 6 locations in Minamisanriku, Miyagi Prefecture, electricity and water utilities have for the most part been restored. Specifically, except for the Civic Force facilities established to heat water, the bath buildings are being designated for other public utilization as the result of a conference with the local people in Yoriki and Niranohama. The shower unit at Tanoura has been demolished. In addition, the facilities at Utatsu, Utatsu Azalea Garden Old Folks' Home, and Arato will be closed sequentially after talks with the local people. At the same time, temporary employment for the local people and the circuiting water wagon operations are scheduled to come to a close at the end of this month.

In Minamisanriku, where the utilities received large-scale damage, the bath houses constructed with materials and carpenter reinforcements dispatched

from Tokyo along with the town and local carpenters saw regular usage from the last part of March, and there were days when more than 100 people came to use them.

### **In the Midst of Advancing Operations for Rebuilding Lives**

More than two months have passed since the jumbo car ferry "Ocean's Dream" was commissioned, restoring the "ocean road" to Oshima, the largest inhabited outlying island in north-eastern Japan. Not just as a means of transportation for those commuting to school or work, but also for people taking cars to buy bulk living supplies as well for those commuting to hospitals, it makes 8 round trips a day, carrying also rubble and garbage and vehicles for infrastructure restoration and providing a "road" for both people and vehicles, among its many uses.

### **A Detailed Looks at the Affected Areas' Needs**



Regarding the detailed needs of the affected areas, cooperative operations with NPO partners are progressing.

The Civic Force has been vigorously developing efforts with partner organizations since April. More than in normal times, Civic Force partner organizations exhibit their specialties and are a framework for answering widely those emergency relief needs which are unmet in times of disaster. Except for save the dog, which has provided 3,700,000 yen, donations are on the order of approximately 10,000,000 yen from all other organizations. In addition to the reports every month, Civic Force is monitoring each organization and operation details at the affected areas in close scrutiny and with investigations by external specialists for the case of donations.

### **Civic Force Co-op Partner Operations**

#### **■Japan Association for Refugees (JAR) × Civic Force**

- 1) Counseling and relief goods distributions for foreigners and refugees in the Kanto area: JAR conducted counseling and provided information related to the earthquake and nuclear power plants to 60 people at two domestic Saitama Prefecture refugee community locations. JAR is also providing counseling and legal consultations for 70 Filipino women remaining in Kesenuma and Ofunato.
- 2) "Returning the favor" refugee volunteers: Refugees and Japanese citizens formed a team "returning the favor to Japan, their second hometown" within various places in Iwate Prefecture. The volunteer activities in June, comprising 240 participants (of which 45 are refugees), include the removal of rubble and mud as well as other operations.
- 3) Support for women: In cooperation with the Iwate Prefecture Japanese Midwives' Association and others, Civic Force is supporting the bodies and the health of women forced into the uncomfortable refuge shelter lifestyle. 1,300 "Woman's Everything" bags were distributed within Iwate Prefecture. In the bags, pamphlets for domestic violence prevention and more were also enclosed.

#### **■Aichi Net NPO × Civic Force**

From the end of April, a psychological consultation base in Ofunato as well as circuiting counseling operations are being developed. Specifically, in June, 144 counseling visits to 7 refuge shelters and other locations within Ofunato were carried out in addition to 16 individual cases handled at the base. Also, Aichi Net is conducting support on the model of regional

cooperation, visiting temporary housing at three locations in Kesen County's Sumita, Iwate Prefecture in cooperation with district welfare officers, providing consultations, and sharing vital information with disaster volunteer teams and town halls.

Furthermore, Aichi Net conducted short courses in psychological care for guardians and teaching staff at the Sakai Primary School in Ofunato. "I feel like I was able to sort out that gloomy feeling." "I recognized my own issues in our talks." These and more were revealed by tearful participants.

#### ■PEACEBOAT × Civic Force

From April, amongst the implementation of support operations for victims in Ishinomaki, PEACEBOAT has been developing the following two operations.

- 1) Coordination of emergency rice distribution: Of the 132,653 rations of rice (in June) distributed by Ishinomaki Disaster Recovery Assistance Council, PEACEBOAT delivered 22,195 rations (in June) at 26 refuge shelters in the city.
- 2) Coordination of volunteers: PEACEBOAT has been receiving individual volunteers and implementing systematic management of dispatch. They have dispatched approx. 20,200 volunteers until now (1 day of work=1 volunteer) to 760 shops and homes.

Seeing the PEACEBOAT volunteers cleaning the street drains every day, local residents are now working together alongside them as well. The region's communication has been resurrected via volunteer operations, and as the local people put it, "No pain, No gain."

#### ■On The Road × Civic Force

From April, On the Road has been conducting widespread reception and dispatch of volunteers in Ishinomaki.

- 1) Volunteer reception and dispatch: OTR constructed an individual volunteer reception base,

received 5,770 volunteers until now, and completed mud removal at 854 shops and homes.

- 2) Support for refuge shelters and those living at refuge shelters: Provided emergency distribution of 25,437 rations of rice. Also, they provided a spa, massage, and haircut service, which saw 1,394, 488, and 146 participants, respectively.
- 3) Restaurant regrowth project: Working to reopen as many shops damaged by the earthquake and tsunami as possible, 15 shops have been reopened so far.

#### ■SAVE THE DOG × Civic Force

From April, in Minamisoma, Fukushima Prefecture, save the dog continued operations to care for dogs separated from their owners, and in addition to caring for 22 animals, other organizations in the same region are looking after an additional 8 dogs. In addition to performing care necessary for injury, illness, and rearing for each rescued dog, they uploaded a video and picture of each dog to a public website and searched for the owners. In June 2 more dogs were reunited with their owners. From here on, the initiative to further shelter dogs that need it will continue. Already, moving systematically through the affected regions, save the dog is responding to appeals from Iitate for the shelter of 6 animals.

#### ■NGO Collaboration Center for Hanshin Quake Rehabilitation × Civic Force

Based in Tono, Iwate Prefecture, a rear base constructed in order to carry out detailed support in the Iwate Prefecture coastal region is providing aid. In regards to the coastal area largely damaged by the tsunami, the model for providing support from inland areas is advancing on a nation-wide basis.

NGO Collaboration Center for Hanshin Quake Rehabilitation, cooperating with all types of local organizations as well as Tokyo and Kansai self-governing bodies, is continuing to provide advice

to the "Tono Volunteer Support Center (Tono Magokoro Facility)" volunteer base, the "Tono Magokoro" victim rebuilding support efforts, and the "Tono Magokoro Net" civilian volunteer network.

#### ■ Yamagata Lifestyle Club Cooperative × Civic Force

From May, a base formed in Yonezawa, Yamagata Prefecture is developing prevention for overly self-reliant aid and isolationism for people from Fukushima Prefecture taking refuge within Yamagata Prefecture, centering on lifestyle aid for the approximately 2,100 people taking shelter in secondary locations in Yonezawa. Specifically, in addition to holding tea parties almost every day at secondary refuge shelters, the club is providing 2,000-2,500 meals every day in cooperation with the "Fukushima Heart Net."

From here, in order to grant the wish of parents who only want their children to be able to play outside for the summer, the plan is to use the boarding house at Yonezawa ski area to provide an opportunity for their children to meet each other naturally.

#### □ Civic Force Co-op Partner Operations Second Term □

At the Civic Force, we will soon be initiating the second term of cooperative partner operations. We will provide logistical support with an upper limit of 10,000,000 yen, aiming at support for reconstruction with both specialization and a fresh perspective, also developing operations targeted at involving local communities in the affected areas. From a viewpoint of ongoing possibility, the plan is first and foremost to cooperate with local organizations in the affected areas. With third-party specialists intervening in the investigations and monitoring efforts, we can continue to post-evaluate the activities objectively and neutrally.

Furthermore, we are investigating the third term of cooperative partner operations which would aim solely

at supporting local organizations. As soon as preparations are complete, the plan is to open them to the public on our homepage.

#### ■ Supporting Reconstruction: Living Spaces and Systematic Personnel Dispatches

The Civic Force is developing the following two operations to meet the local needs related to reconstruction. This is part of a mid-range plan to cooperate with businesses to provide reconstruction support.

#### □ The Provision of Temporary Living Spaces □

In the affected areas, by no means are all the victims entering emergency temporary housing. Also, there is no current effort concerning community centers and similar facilities as part of the need to make new communities as the next step to emergency temporary housing. At the Civic Force, we are suggesting trailer houses and container houses as substitutions for living spaces in order to temporarily meet needs that cannot be fully answered by anyone other than the government.

The house trailers are 10 meters total in length and can function as towing vehicles. They have a kitchen, a refrigerator, beds, and more, and they are fully equipped and earthquake resistant mobile residence spaces. 3-4 people can live in one trailer, and they have a service life of approximately 20 years. They can be freely parked on private property and can also realize a wide variety of usages for an equally wide range of users.



The Civic Force lent 6 trailer houses to Minamisanriku free of charge from a lump-sum



purchase of 20 vehicles with donated funds, and they are being used as private spaces for those with fatigue accumulating from participating in support efforts nearly every day since the earthquake. Specifically, they see use as break and nap areas for Headquarters for Disaster Control and fire brigade personnel in addition to temporary rest and lodging facilities for the reopening Shizugawa Hospital's medical personnel.

The Shizugawa Hospital nurses evaluated the trailer houses by stating, "We can rest at ease. This is connected to the medical care we can provide."



The remaining 14 trailer houses were lent to the citizen volunteer organization "Oshima Reconstruction Team (Obaka group)" in Oshima, Kesenuma. Coordination is underway for using them for public service purposes in addition to their current primary use as living spaces by victims repairing their houses.

In addition, 20 container house units were sent to Oshima. These container houses, known as 40 foot containers, are 12 meters in length, 2.5 meters in width, and 2.5 meters in height; they were manufactured as living spaces, complete with heating and cooling, a kitchen, a table, a bed, etc. A family of 8 can live in one unit, and there is also the convenience of easy set-up and removal. They were lent free of charge to the same Oshima Reconstruction Team (Obaka group), and discussions with local people regarding their use are underway. The current coordination leans toward using them primarily as temporary solutions for daycare centers, public sports locker rooms, and other public facilities.

## □ Enterprise Volunteer Dispatch Program □

Removing rubble and rebuilding houses, preliminary designs for making towns, and restoration and reconstruction in the affected areas are areas where central management by the government would be the most effective. On the other hand, systematic plans for dealing with private sectors are one area the government's hand cannot reach. In addition to removing rubble from private homes and rebuilding lives, the needs for overall restoration are continuing to rise, and there is an overwhelming shortage of volunteers to send in to meet those needs on a continuous basis.

At the Civic Force, cooperating with a number of enterprises, we have constructed and commenced an employee volunteer program in order to be able to send in individual volunteers continuously. The first group has begun in Oshima, Kesenuma in cooperation with Fuji Film Group's Fuji Xerox Co., Ltd.

This initial effort saw the training of 230 new employees working to clean up the picturesque Oshima coastline. Also, the second group of volunteers was received from the high polymer manufacturer JSR Corporation, and they are progressing with the same work.

This program contributes positively to society, and Fuji Xerox Co. promptly began earthquake support activities focusing on planning with the Civic Force. From here on, proactively striving for participation from other socially responsible corporations while continuing cooperative operations with aspiring enterprises, the plan is to continue on a large scale basis.

## ■ Community Reconstruction: The Power of Business

The Civic Force has come to the conclusion that more than until now, it is important that cooperation with government, enterprises, NGOs, and citizens for large scale disaster support not be lacking. From now on, it

is all about reviving the economics in the affected regions.

At the Civic Force, we are making arrangements with all our power for 3-5 years' worth of funds for supporting the regions' reconstruction. Along with third-party financing experts, there is an idea to put aside the several hundred million yen of donations brought together and supervised by the Civic Force. In regards to a new fund, the idea is to put together specialist management support teams to provide support for the business of creating new communities with impartial capital, without receiving support from the government or the financial institutions used so far.

We would like to make an opportunity sometime in July for all those from whom we have received donations to share their opinions in regards to this concept.

## **■ Donation Money and Fund Planning Information**

We have received donations in the amount of approximately 983,000,000 yen from approximately 450,000 individual and corporate bodies by the end of June. Once again, allow us to express our gratitude for everyone's understanding and support. (List of corporate supporters can be checked at <http://civic-force.org/activity/higashinohon/cat36/>)

We have presently used approximately 344,880,000 yen of the sum donations.

Specifically, 216,180,000 yen for the purchase and delivery of emergency relief goods, 15,140,000 yen for the construction of the hand-built baths, and 68,800,000 yen was used for commission expenses of the Oshima jumbo car ferry. Concerning the multifaceted operations of 7 partner organizations, one part of expenses is 52,670,000 yen, another part is the purchase and transport of the 20 house trailers at 57,300,000 yen, along with 18,270,000 yen for the purchase of 1,200 emergency tents and 8,850,000 yen for industry restoration operations in Oshima and

Karakuwa. Concerning personnel expenses and actual expenses for operations, excluding 9,030,000 yen in common operation sundry expenses, all operation expenses are included. Furthermore, concerning use of all of the donation money, in addition to receiving approval each time from the Board of Directors, we are confirming reasonable decision-making as well as accounting duties according to supervisory staff.

In order to accurately meet the needs of the affected areas from now on, we are making the following plans for usage of funds.

First, in the above list of expenditures, another 13,000,000 yen for commission expenses for the jumbo car ferry, and in addition to payments that have been planned including 18,000,000 yen for emergency tents and more but for which funds have not yet been appropriated, we are projecting a total of 50,000,000 yen in common operation sundry expenses.

Next, we are planning to use 50,000,000 yen for the second term of cooperative operations with NPO partners to meet the needs of the affected areas in detail as well as 50,000,000 yen for the third term, for a total of perhaps more than 100,000,000 yen. We will make a decision on the third term with an understanding of the needs of the affected areas until the end of summer, and in the meantime we will continue proactively backing the prompt and precise support of the affected areas.

We are presently reserving 100,000,000 yen in order to meet new needs in the affected areas as they arise. In past disasters the situation was such that in the turning point a half or even a whole year after the disaster, it is possible for the support needs to change largely, and we are accordingly making predictions and preparations as flexibly and promptly as possible.

Furthermore, we are arranging approximately 300,000,000 yen for the new funding concept mentioned above.

The Civic Force's role as an emergency response team for the support of the affected areas is predicted to

continue until the end of March 2012, but the new funding concept is a mid-range plan. Furthermore, we ask for your understanding if increased funds should be needed to meet with changes in the needs of the affected areas. We will continue to provide updates within the monthly report.

※ The Monthly Report is published and can be viewed around the 11th of every month at <http://civic-force.org/news/monthly/>. We also report the latest on operations and the state of the affected areas every day on both Twitter and our homepage. Also, we are transmitting a special video on YouTube, and our daily reports can be viewed in English on our facebook page.



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